

User Manual



SCAM62TS

6x2 HDMI 2.0 Seamless Matrix Switcher



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Version: SCAM62TS_2019V1.2

Preface

Read this user manual carefully before using the product. Pictures shown in this manual are for reference only. Different models and specifications are subject to real product.

This manual is only for operation instruction, please contact the local distributor for maintenance assistance. The functions described in this version were updated till May, 2019. In the constant effort to improve the product, we reserve the right to make functions or parameters changes without notice or obligation. Please refer to the dealers for the latest details.

FCC Statement

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. It has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation.

Operation of this equipment in a residential area is likely to cause interference, in which case the user at their own expense will be required to take whatever measures may be necessary to correct the interference.

Any changes or modifications not expressly approved by the manufacture would void the user's authority to operate the equipment.



SAFETY PRECAUTIONS

To ensure the best from the product, please read all instructions carefully before using the device. Save this manual for further reference.

- Unpack the equipment carefully and save the original box and packing material for possible future shipment
- Follow basic safety precautions to reduce the risk of fire, electrical shock and injury to persons.
- Do not dismantle the housing or modify the module. It may result in electrical shock or burn.
- Using supplies or parts not meeting the products' specifications may cause damage, deterioration or malfunction.
- Refer all servicing to qualified service personnel.
- To prevent fire or shock hazard, do not expose the unit to rain, moisture or install this product near water.
- Do not put any heavy items on the extension cable in case of extrusion.
- Do not remove the housing of the device as opening or removing housing may expose you to dangerous voltage or other hazards.
- Install the device in a place with fine ventilation to avoid damage caused by overheat.
- Keep the module away from liquids.
- Spillage into the housing may result in fire, electrical shock, or equipment damage. If an object or liquid falls or spills on to the housing, unplug the module immediately.
- Do not twist or pull by force ends of the cable. It can cause malfunction.
- Do not use liquid or aerosol cleaners to clean this unit. Always unplug the power to the device before cleaning.
- Unplug the power cord when left unused for a long period of time.
- Information on disposal for scrapped devices: do not burn or mix with general household waste, please treat them as normal electrical wastes.

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1. Product Introduction

Thanks for choosing the SCAM62TS 6x2 multi-format seamless presentation matrix switcher with one TPUH610AR receiver! The matrix switcher simplifies meeting room and presentation space system integration by providing three HDMI inputs, one VGA input, one DP input, one USB-C input, one HDBaseT output and one HDMI output. It also provides external audio inputs to be embedded in HDMI and VGA video inputs respectively. Moreover, it provides MIX audio input for global audio.

The matrix switcher provides true 4K scaling up to 4K@60Hz@4:4:4. Both inputs and outputs are capable of providing 4K@60Hz@4:4:4 signals. The HDBaseT output provides an innovative solution with VLC technology, allowing transmission of HDMI 2.0 signals over a CATx cable while ensuring very high, original image quality. It is designed for use with the TPUH610AR receiver. The USB-C input is ideal for AV interfacing with newer MacBook, Chromebook, and Windows PC, as well as smart phones and tablets.

The matrix switcher supports auto switching on HDMI, HDBaseT and HDMI loop outputs based on TMDS activity signals sensing. It also allows users to control system functionality via Web GUI, RS232, IR and CEC. Additionally, users can control relay device such as the rise and fall of projector screen over RELAY ports.

The matrix switcher is designed to be the central component of AV system. It is ideal for applications where multiple signals with different resolutions must be optimized for displays. It is also suitable for presentation spaces where two displays are needed.

1.1 Features

- 6x2 HDMI 2.0 seamless presentation switcher with matrix outputs.
- HDMI 2.0 and HDCP 2.2 compliant. The video resolution can up to 4K@60Hz 4:4:4.
- Supports video resolution down-scaling and up-scaling, 1080P, 1920x1200P, 4K@30Hz, 4K@60Hz can be selected for HDMI and HDBaseT outputs.
- Supports Auto switching.
- Features a mirrored HDMI output for HDBaseT output.
- Visually lossless video de-compression and compression for HDMI signals transmission up to 40m at 4K and 70m at 1080P on HDBaseT output.
- HDBaseT output support 24V PoC.
- External balanced audio inputs can be embedded in two HDMI video inputs respectively.
- Provides two groups of audio outputs (balanced audio and digital SPDIF audio) for audio de-embedding.

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- Supports MIX audio input and its volume control.
- Supports HDMI output, HDBaseT output audio control.
- Controllable via RS232 local and pass-through, IR local and pass-through, TCP/IP, relay, CEC and on OSD.

1.2 Package List

Matrix Switcher	<ul style="list-style-type: none">• 1x SCAM62TS 6x2 HDMI 2.0 Seamless Matrix Switcher• 2x Mounting Ears with 6 Screws• 4x Plastic Cushions• 1x IR Remote• 1x IR Receiver• 3x 3-pin Terminal Blocks• 5x 5-pin Terminal Blocks• 1x Power Adaptor (24V DC 5A)
HDBaseT Receiver	<ul style="list-style-type: none">• 1x TPUH610AR HDBaseT Receiver• 2x Mounting Ears with 2 Screws• 4x Plastic Cushions• 1x 3-pin Terminal Block
	<ul style="list-style-type: none">• 1x RS232 Cable (3-pin to DB9)• 1x User Manual

Note: Please contact your distributor immediately if any damage or defect in the components is found.

2. Specification

2.1 SCAM62TS Matrix Switcher

Video Input	
Video Input	(3) HDMI, (1) VGA, (1) Display Port, (1) USB-C
Video Input Connector	(3) Type-A female HDMI, (1) 15-pin female VGA, (1) Type-A female DisplayPort, (1) Type-C USB 3.0
Video input Video Resolution	HDMI: Up to 4Kx2K@60Hz 4:4:4
	VGA: Up to 1920x1200 (50/60Hz)
	DP: Up to 4Kx2K@60Hz 4:4:4
	USB-C: Up to 4Kx2K@30Hz
Video Output	
Video Output	(1) HDMI, (1) HDBaseT with (1) HDMI loop
Video Output Connector	(2) Type-A Female HDMI, (1) RJ45
Video output Video Resolution	HDMI: Up to 4Kx2K@60Hz 4:4:4
	HDBaseT: Up to 4Kx2K@60Hz 4:4:4
HDMI Version	Up to 2.0
HDCP Version	Up to 2.2
Audio Input	
Audio Input	(1) External balanced audio (L+R) for 1.HDMI input port
	(1) External balanced audio (L+R) for 2.HDMI input port
	(1) Stereo auxiliary audio for 4.VGA input port
	(1) Balanced MIX audio
Audio Input Connector	(3) 5-pin terminal blocks, (1) 3.5mm jack
Frequency Response	20Hz – 20KHz, ± 3 dB
Max Input Level	2.0Vrms \pm 0.5dB. 2V = 16dB headroom above -10dBV (316mV) nominal consumer line level signal.
Input Impedance	>10K Ω
Audio Output	
Audio Output	(1) Balanced audio (L+R) for 1.HDMI output audio de-embedding
	(1) Digital SPDIF audio (L+R) for 1.HDMI output audio de-embedding
	(1) Balanced audio (L+R) for 2.HDBT output audio de-embedding
	(1) Digital SPDIF audio (L+R) for 2.HDBT output audio de-embedding
Audio Output Connector	(2) 5-pin terminal blocks, (2) Toslink connectors
Frequency Response	20Hz – 20KHz, ± 3 dB
Max Output Level	2.0Vrms \pm 0.5dB. 2V = 16dB headroom above -10dBV (316mV) nominal consumer line level signal
THD+N	< 0.05% (-80dB), 20Hz – 20KHz bandwidth, 1KHz sine at 0dBFS level (or max level)

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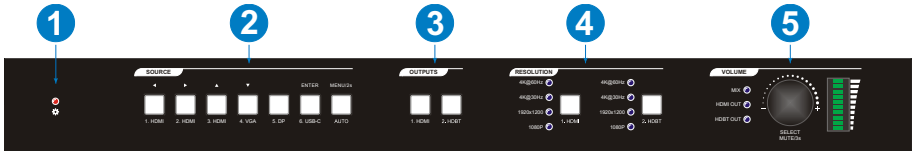
SNR	> 80dB, 20Hz - 20KHz bandwidth
Crosstalk Isolation	> 70dB, 10KHz sine at 0dBFS level (or max level before clipping)
L-R Level Deviation	< 0.3dB, 1KHz sine at 0dBFS level (or max level before clipping)
Frequency Response Deviation	< ± 0.5 dB 20Hz - 20KHz
Output Load Capability	1K Ω and higher (Supports 10x paralleled 10K Ω loads)
Stereo Channel Separation	>70dB@1KHz
Noise Level	-80dB
Control Part	
Control Port	(1) RS232, (2) RELAY 1-2, (1) IR EYE, (1) IR IN, (1) IR OUT, (1) TCP/IP, (1) FIRMWARE
Control Connector	(3) 3-pin terminal blocks, (3) 3.5mm jacks, (1) RJ45, (1) Type-A USB
General	
Transmission Mode	HDBaseT
Transmission Distance	HDBaseT Output: 1080P@60Hz \leq 230 feet (70 meters), 4K@60Hz \leq 131 feet (40 meters)
Bandwidth	18Gbps
Operation Temperature	-10°C ~ +55°C
Storage Temperature	-25°C ~ +70°C
Relative Humidity	10%-90%
External Power Supply	Input: AC 100~240V, 50/60Hz; Output: 24V DC 5A
Power Consumption	71W (Max)
Dimension (W*H*D)	436.4mm x 44mm x 356.5mm
Net Weight	2.8KG

2.2 TPUH610AR HDBaseT Receiver

Receiver (RX)	
Input	(1) HDBT IN
Input Connector	(1) RJ45
Output	(1) HDMI
Output Connector	(1) Type-A female HDMI
Control	(1) IR IN, (1) IR OUT, (1) RS232
Control Connector	(2) 3.5mm jacks, (1) 3-pin terminal block
Video Resolution	Up to 4Kx2K@60Hz 4:4:4 8bit
General	
Transmission Mode	HDBaseT
Transmission Distance	1080P@60Hz ≤ 230 feet (70 meters), 4K@60Hz ≤ 131 feet (40 meters)
HDMI Version	Up to 2.0
HDCP Version	Up to 2.2
Bandwidth	18Gbps
Power Consumption	14W (max)
Operation Temperature	-10°C ~ +55°C
Storage Temperature	-25°C ~ +70°C
Relative Humidity	10%-90%
External Power Supply	Input Power: 12V DC 2A or Power over Cable (PoC), AC Adaptor Input Power: 100~240VAC, 50/60Hz
Dimension (W*H*D)	115mm x 16mm x 84mm
Net Weight (g)	150g

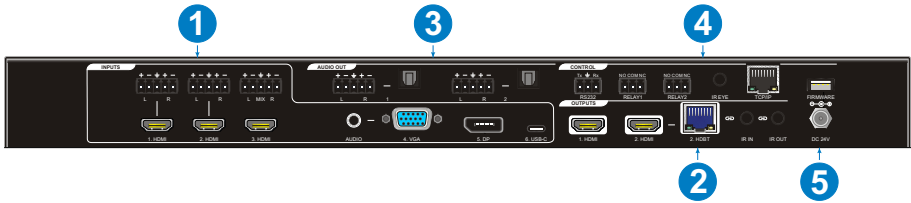
3. Panel Description

3.1 Matrix Switcher Front Panel



- ① **Power LED:** The LED illuminates red when the device is powered on.
- ② **SOURCE:** Total seven buttons with blue backlight.
 - 1.HDMI input selector / Left Key for On Screen Display control (OSD).
 - 2.HDMI input selector / Right Key for OSD.
 - 3.HDMI input selector / Up Key for OSD.
 - 4.VGA input selector / Down Key for OSD.
 - 5.DP input selector.
 - 6.USB-C input selector / Enter key for OSD.
 - Auto switching mode selector. Press this to enter or exit auto switching mode.
/ Press and hold it at least 2 seconds to enable OSD menu.
- ③ **OUTPUTS:** Two buttons with blue backlight.
 - 1.HDMI output selector.
 - 2.HDBT output selector.
- ④ **RESOLUTION:** Two output video resolution selectors. Press the **1.HDMI** or **2.HDBT** button repeatedly to cycle through the four video resolutions. A series of four LEDs, one of which illuminates blue to indicate which resolution is selected.
- ⑤ **VOLUME:**
 - Press the volume knob in to toggle among **MIX**, **HDMI OUT** and **HDBT OUT** audio control, and the corresponding LED will illuminate blue.
 - Rotate the knob to increase or decrease the volume of the selected audio.
 - Press and hold the knob at least three seconds to mute the selected audio. Rotate the knob to unmute.

3.2 Matrix Switcher Rear Panel



① INPUTS: Total six video inputs and four audio inputs.

- **1.HDMI:** Type-A female HDMI port to connect the HDMI source. One external balanced audio input (5-pin) can be embedded in the 1.HDMI video.
- **2.HDMI:** Type-A female HDMI port to connect the HDMI source. One external balanced audio input (5-pin) can be embedded in the 2.HDMI video.
- **3.HDMI:** Type-A female HDMI port to connect the HDMI source.
- **4.VGA:** 15-pin female VGA port to connect the VGA source. One stereo auxiliary audio input (3.5mm jack) can be embedded in the VGA video.
- **5.DP:** Type-A female DP port to connect the DP source.
- **6.USB-C:** Type-C USB port to connect the device with SlimPort output, e.g. Macbook.
- **MIX:** 5-pin terminal block to connect the audio source for global audio mixing.

② OUTPUTS:

- **1.HDMI:** Type-A female HDMI port to connect the video display.
- **2.HDBT:** RJ45 port to connect the TPUH610AR receiver to transmit AV signal, IR and RS232 control signal. The HDBT output supports 24V PoC.
- **2.HDMI:** Type-A female HDMI loop port to connect the video display.
Note: The 2.HDMI and 2.HDBT ports output the same signal.
- **IR IN:** 3.5mm jack to connect the IR receiver for IR pass-through.
- **IR OUT:** 3.5mm jack to connect the IR emitter for IR pass-through.

③ AUDIO OUT:

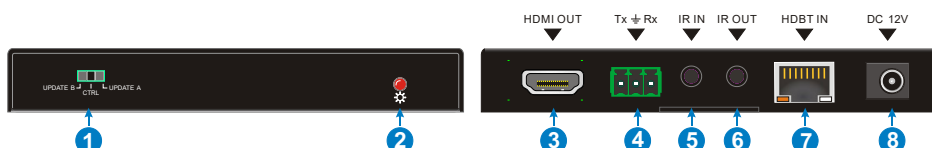
- **1:** One balanced audio output (5-pin) and one digital SPDIF audio output for 1.HDMI output audio de-embedding.
- **2:** One balanced audio output (5-pin) and one digital SPDIF audio output for 2.HDBT output audio de-embedding.

④ CONTROL:

- **RS232:** 3-pin terminal block to connect the control device (e.g. PC) to control the switcher by sending RS232 commands. It also supports RS232 pass-through control.
- **RELAY 1-2:** Two 3-pin terminal blocks to connect the relay devices (e.g. projector screen).
- **IR EYE:** 3.5mm jack to connect IR receiver to control the switcher by the IR remote.
- **TCP/IP:** RJ45 port to connect the control device (e.g. PC) to control the switcher by GUI.
- **FIRMWARE:** Type-A USB port for firmware upgrade.

⑤ DC 24V: DC connector for the power adapter connection.

3.3 Receiver Front and Rear Panel



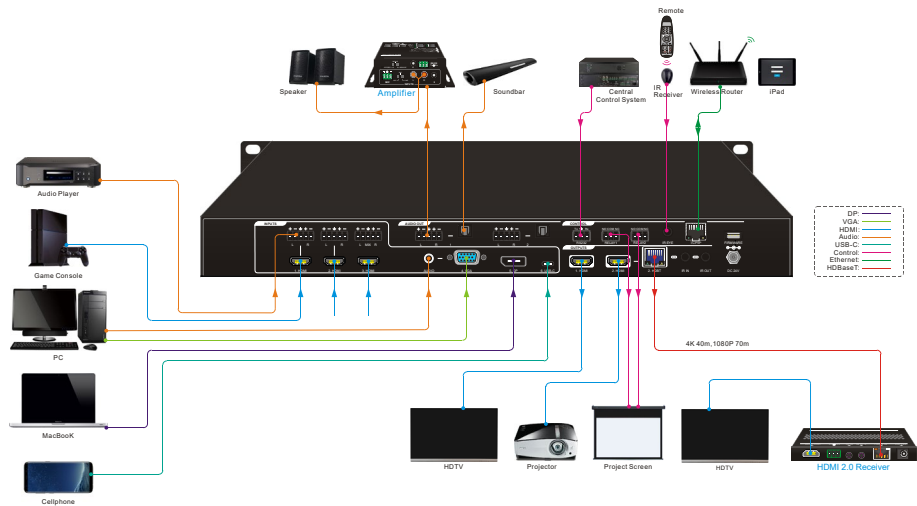
- ① **MODE SWITCH:** Put the Mode switch in the **CTRL** position for normal operation and to allow RS232 control pass-through. Put the switch in the **UPDATE A** position to update the Valens IC program. Finally, put the switch in the **UPDATE B** position to update the compression IC program.
- ② **POWER LED:** The LED illuminates red when power is applied.
- ③ **HDMI OUT:** Type-A female HDMI port to connect the display device.
- ④ **RS232:** 3-pin terminal block to connect the RS232 control device (e.g. PC) or a device to be controlled by RS232 commands.
- ⑤ **IR IN:** 3.5mm jack to connect the IR receiver for IR pass-through.
- ⑥ **IR OUT:** 3.5mm jack to connect the IR emitter for IR pass-through.
- ⑦ **HDBT IN:** RJ45 port to connect the **HDBT OUT** port of switcher by CATx Ethernet cable.
- ⑧ **DC 12V:** DC connector for the power adapter connection.

4. System Connection

4.1 Usage Precaution

- Make sure all components and accessories included before installation.
- System should be installed in a clean environment with proper temperature and humidity.
- All of the power switches, plugs, sockets, and power cords should be insulated and safe.
- All devices should be connected before power on.

4.2 System Diagram



5. Button Control

5.1 Manual Switching

When the switcher is in manual switching mode, the AUTO button LED goes out. Please follow the below steps to switch input source to output channel.

- 1) Press any one of six input buttons to select input source, and the corresponding button LED turns blue.
- 2) Press either **1.HDMI** or **2.HDBT** output button to select output channel, and the corresponding button LED turns blue.
- 3) Press the input button again to confirm switching setting, otherwise, it will automatically confirm after three seconds.

5.2 Auto Switching

Please follow the below steps to enable auto switching mode for **1.HDMI** or **2.HDBT** output.

- 1) Press **AUTO**, and the button LED turns blue.
- 2) Press either **1.HDMI** or **2.HDBT** output button, and the corresponding button LED turns blue.
- 3) Press **AUTO** button again to confirm the setting, otherwise, it will automatically confirm after three seconds.
- 4) Repeat the above three steps can exit auto mode, but the input source will remain the current setting.

Note: The **AUTO** button LED illuminates blue when the **1.HDMI** output is in auto mode or the **2.HDBT** output in auto mode.

When in auto mode, the switcher will switch according to the following rules:

- *The switcher will switch to the first available active input starting at input 1 to 6.*
- *New input: The switcher will automatically select the new input once detecting a new input.*
- *Reboot: If power is restored to the switcher, it will automatically reconnect the input before powered off.*
- *Source removed: When an active source is removed, the switcher will switch to the first available active input starting at **1.HDMI** input.*
- *In auto mode, the input source also can be switched by the manual switching steps.*

5.3 Resolution Selection

Press the **1.HDMI** or **2.HDBT** button on RESOLUTION area repeatedly to cycle through the four video resolutions. A series of four LEDs, one of which illuminates blue to indicate which resolution is selected.

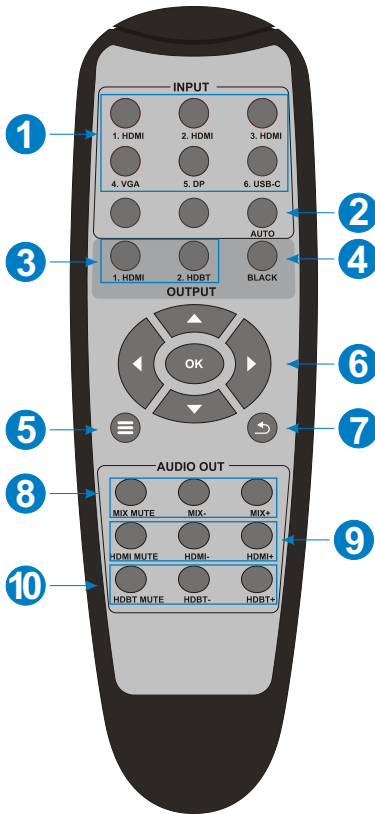
5.4 Sound Volume Control

Press volume knob to choose **MIX**, **HDMI OUT** or **HDBT OUT** audio needs to be adjusted, the corresponding LED will turn blue and keep on.

- *Adjusting the knob in clockwise direction to increase sound volume.*
- *Adjusting the knob in anti-clockwise direction to decrease sound volume.*
- *Press and hold the knob at least three seconds to mute the selected audio. Rotate the knob to unmute.*

6. IR Remote Control

Connect IR receiver to the **IR EYE** port, the switcher can be controlled by the following IR remote.



- ① Select input source
- ② Press **AUTO** to enable auto switching mode, and then select output channel.
- ③ Select output channel
- ④ Press **BLACK**, and then select output channel to make it output black screen.
- ⑤ Enable/Disable OSD menu.
- ⑥ Confirm and Navigation buttons: OK, UP, DOWN, LEFT and RIGHT for OSD menu.
- ⑦ Return to the previous OSD menu.
- ⑧ MIX input audio control: Mute, Volume Down and Volume Up.
- ⑨ HDMI output audio control: Mute, Volume Down and Volume Up.
- ⑩ HDBT output audio control: Mute, Volume Down and Volume Up.

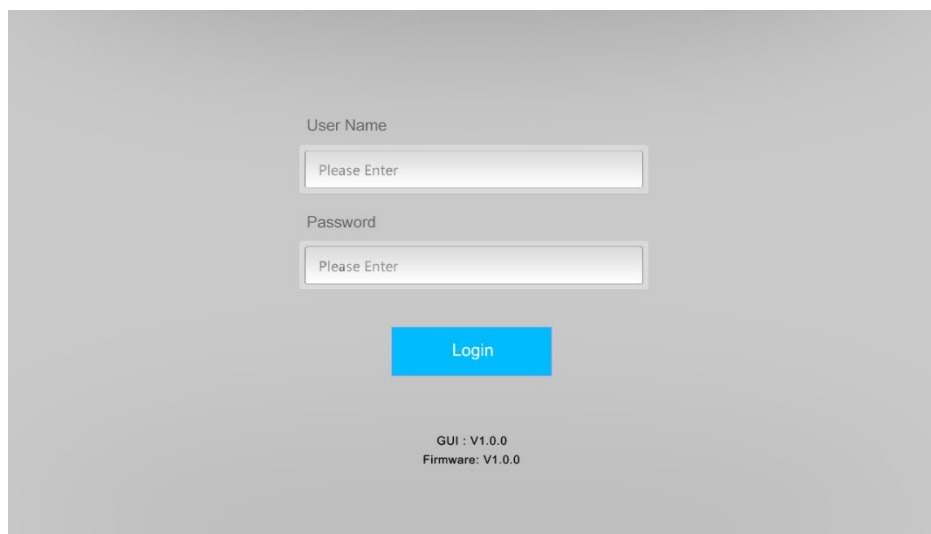
7. GUI Control

The switcher can be controlled via TCP/IP. The default IP settings are:

IP Address: 192.168.0.178

Subnet Mask: 255.255.255.0

Type **192.168.0.178** in the internet browser, it will enter the below log-in webpage:



User Name

Please Enter

Password

Please Enter

Login

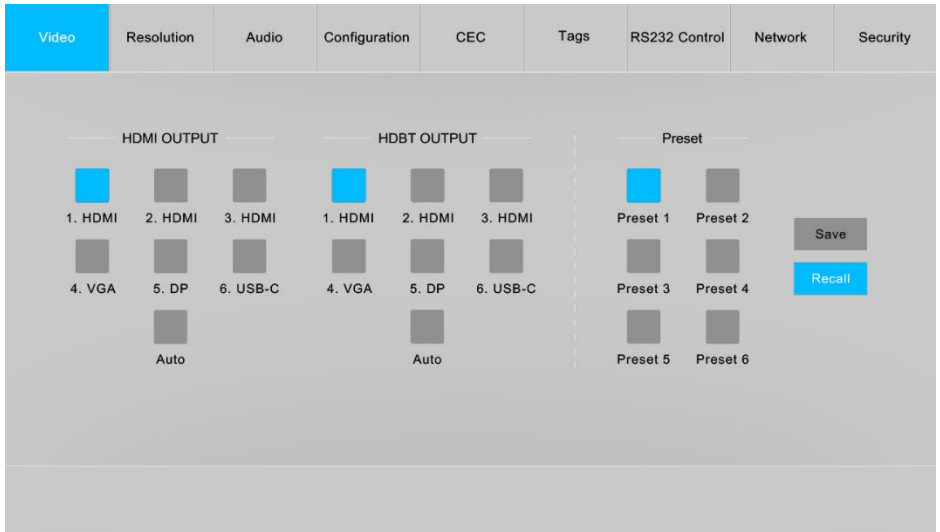
GUI : V1.0.0
Firmware: V1.0.0

Username: admin

Password: admin

Type the user name and password, and then click **Login** to enter the section for video switching.

7.1 Video Switching



- **HDMI OUTPUT:** Switch the selected input source to HDMI output. Click **AUTO** to enable/disable auto switching mode.
- **HDBT OUTPUT:** Switch the selected input source to HDBT output. Click **AUTO** to enable/disable auto switching mode.
- **Preset:** Save the current routing status to preset 1~6, or recall the previously saved preset.

7.2 Resolution Selection

Video	Resolution	Audio	Configuration	CEC	Tags	RS232 Control	Network	Security
-------	------------	-------	---------------	-----	------	---------------	---------	----------

HDMI OUTPUT

☒ 4K@60Hz 4:4:4

☐ 4K@30Hz 4:4:4

☐ 1920x1200

☐ 1080P@60Hz

☐ 1080P@50Hz

☐ 1600x1200

☐ 1360x768

☐ 1024x768

☐ 720P@60Hz

☐ 720P@50Hz

HDBT OUTPUT

☒ 4K@60Hz 4:4:4

☐ 4K@30Hz 4:4:4

☐ 1920x1200

☐ 1080P@60Hz

☐ 1080P@50Hz

☐ 1600x1200

☐ 1360x768

☐ 1024x768

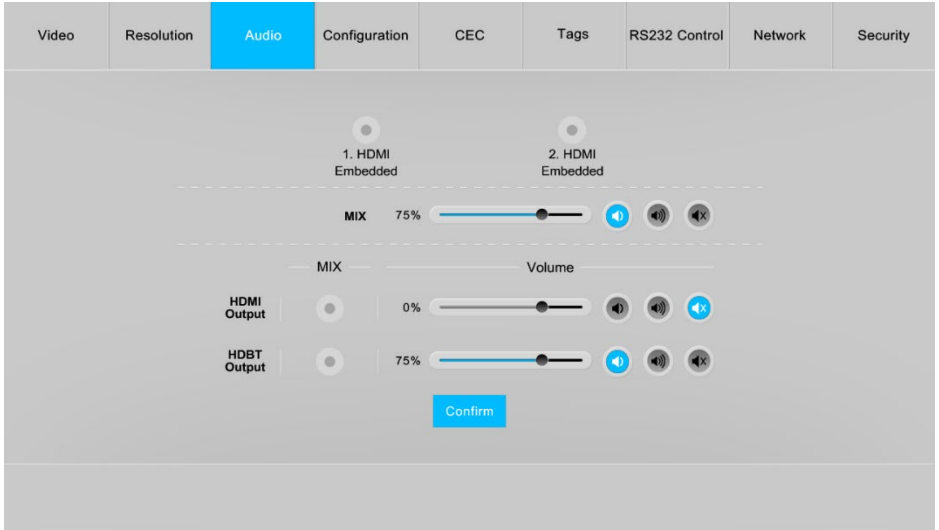
☐ 720P@60Hz

☐ 720P@50Hz

Confirm

- **HDMI OUTPUT:** Select the HDMI output video resolution.
- **HDBT OUTPUT:** Select the HDBT output video resolution.

7.3 Audio Control



- **1.HDMI Embedded:** Select the external balanced audio (5-pin) to be embed in **1.HDMI** video input.
- **2.HDMI Embedded:** Select the external balanced audio (5-pin) to be embed in **2.HDMI** video input.
- **MIX:** MIX input audio volume control.
- **HDMI Output:** Select MIX input audio to mix with HDMI output audio, and then control the global output audio by volume bar and buttons.
- **HDBT Output:** Select MIX input audio to mix with HDBT output audio, and then control the global output audio by volume bar and buttons.

7.4 Configuration

7.4.1 PoC Setting

Video	Resolution	Audio	Configuration	CEC	Tags	RS232 Control	Network	Security
-------	------------	-------	---------------	-----	------	---------------	---------	----------

☒ PoC

☐ EDID

☐ Relay

HDBT Output

On

Off

☐ ☐

Confirm

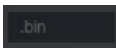
- Turn on or off PoC for HDBT output port.

7.4.2 EDID Management

- Select the compatible built-in EDID for the selected input source.
- Upload user-define EDID by the below steps:

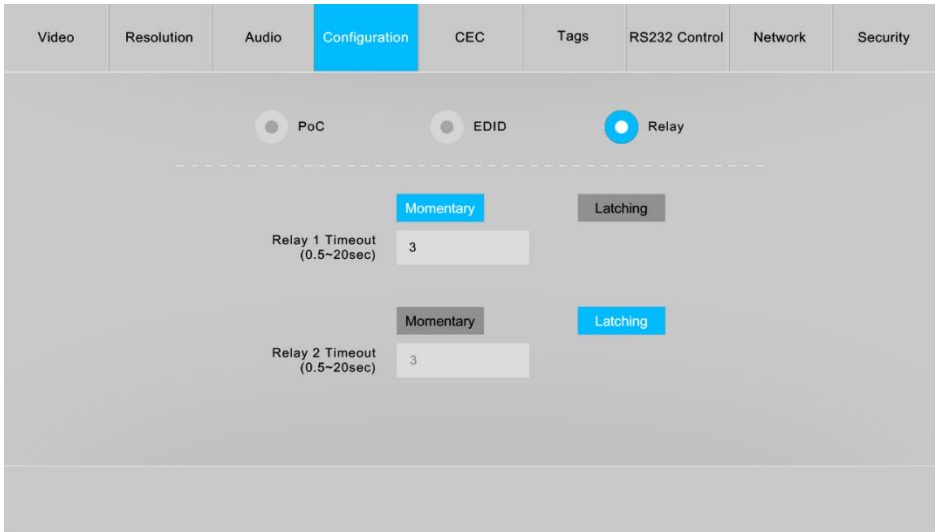
Step 1: Prepare the EDID file (.bin) on the control PC.

Step 2: Select the user-defined.

Step 3: Click the black box , and then select the EDID file (.bin) according the tooltip.

Step 4: Click **Apply** to upload the user-defined EDID.

7.4.3 Relay Control



- Set **Momentary** or **Latching** relay control mode for Relay 1 and Relay 2.
- After setting the auto stop time, click **Momentary**, the projector screen starts to be rolled up or dropped down until the auto stop time is up.
- Click **Latching**, the projector screen starts to be rolled up or dropped down, and then click **Latching** again to stop process.

RELAY 1 and RELAY 2 Ports Definition:

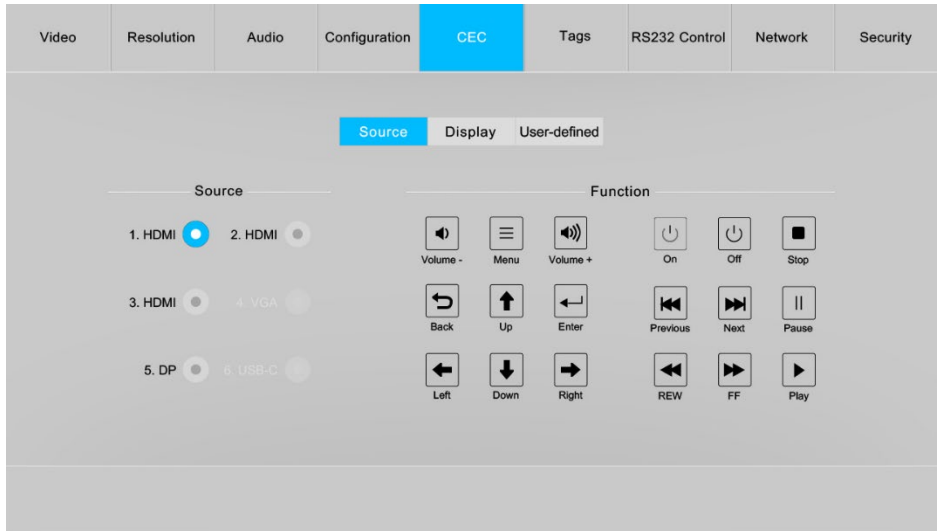


- When clicking **Momentary**, the **NO** connection closes, and the **NC** connection opens. When the delay time is up, the **NO** connection opens, and the **NC** connection closes.
- When clicking **Latching**, the **NO** connection closes, and the **NC** connection opens. When the delay time is up, the **NO** connection opens, and the **NC** connection closes.

7.5 CEC Control

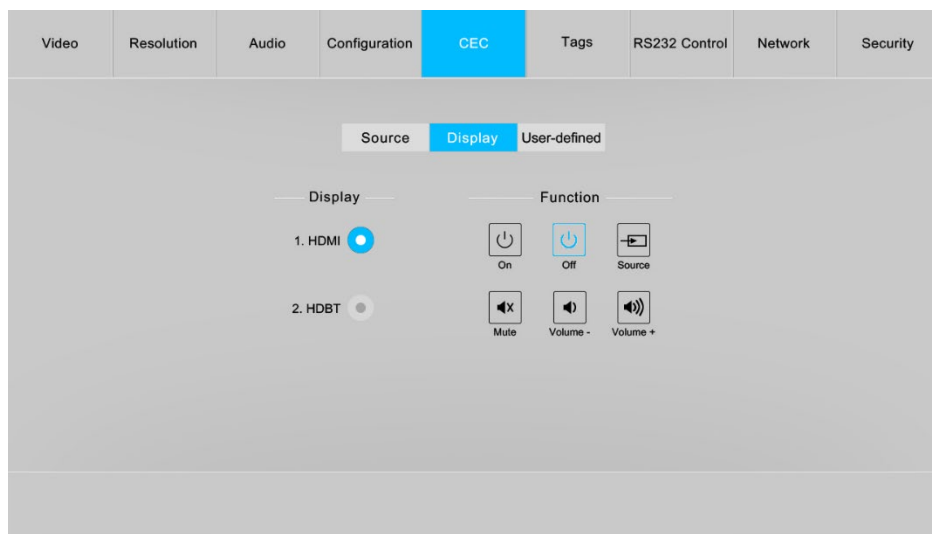
If the input source devices and display devices support CEC, they can be controlled by the below control buttons to replace IR remote.

1) Source Control



- Select the input source which needs to be controlled, and then press function buttons.

2) Display Control



- Select the output display which needs to be controlled, and then press function buttons.

3) User-defined

The switcher also provides user-defined CEC functions, the CEC command can be edited and saved in the Trigger box.

The screenshot displays the CEC configuration interface. At the top, a navigation bar includes tabs for Video, Resolution, Audio, Configuration, CEC (selected), Tags, RS232 Control, Network, and Security. Below this, a sub-navigation bar has tabs for Source, Display, and User-defined (selected). The main area is divided into two sections: Source and Display, separated by a vertical dashed line. The Source section lists six input options: 1. HDMI (selected with a blue dot), 2. HDMI, 3. HDMI, 4. VGA, 5. DP, and 6. USB-C. To the right of these are two trigger boxes, Trigger 1 and Trigger 2, each with a text input field and a blue Send button. The Display section lists two output options: 1. HDMI (selected with a blue dot) and 2. HDBT. Similar to the Source section, there are two trigger boxes, Trigger 1 and Trigger 2, each with a text input field and a blue Send button.

- Select the input source, and then type CEC command in the **Trigger 1** or **Trigger 2** box to control the selected source.
- Select the output display, and then type CEC command in the **Trigger 1** or **Trigger 2** box to control the selected display.

7.6 Tags Setting

Video	Resolution	Audio	Configuration	CEC	Tags	RS232 Control	Network	Security
-------	------------	-------	---------------	-----	------	---------------	---------	----------

INPUTS

1. HDMI

2. HDMI

3. HDMI

4. VGA

5. DP

6. USB-C

Preset

Preset 1

Preset 2

Preset 3

Preset 4

Preset 5

Preset 6

Confirm

- **INPUTS:** Modify the label of input sources.
- **Preset:** Modify the label of presets.

7.7 RS232 Control

1) Port Mode

Video	Resolution	Audio	Configuration	CEC	Tags	RS232 Control	Network	Security
<div><input checked="" type="radio"/> Port Mode <input type="radio"/> Command</div> <hr/> <div><input type="radio"/> HDBT Transmitter Pass Through</div> <div><input type="radio"/> Local Control</div> <div>Confirm</div>								

- **HDBT Transmitter Pass Through:** Establish RS232 pass-through communication between the switcher and HDBaseT receiver (e.g.TPUH610AR). The RS232 port of the switcher can be used to transfer commands to control the third-party device which is connected to the HDBaseT receiver.
- **Local Control:** The RS232 port of the switcher is used to connect control device (e.g. PC) to control the switcher.

2) Command

The screenshot shows the RS232 Control interface. At the top, there are tabs: Video, Resolution, Audio, Configuration, CEC, Tags, RS232 Control (highlighted in blue), Network, and Security. Below the tabs, there are two radio buttons: Port Mode (unselected) and Command (selected). A dashed horizontal line is below the radio buttons. Below the line, there are two buttons: Local (highlighted in blue) and HDBT Out. Below these, there are two radio buttons: HEX (selected) and ASCII (unselected). The main area contains three input fields on the left: Baud Rate (set to 9600), Command Ending (set to NULL), and Command (empty). Each of these fields has a 'Send' button below it. On the right side, there are two sections: 'Trigger On' with an input field and a 'Send' button, and 'Trigger Off' with an input field and a 'Send' button. At the bottom right, there is a 'Save' button.

- Select **Local** or **HDBT Out** control mode.
 - ✓ **Local:** Send RS232 commands to control the local third-party which is connected to the RS232 port of the switcher.
 - ✓ **HDBT Out:** Send RS232 commands to control the far-end third-party (e.g. projector) which is connected to the RS232 port of HDBaseT receiver.
- Select **HEX** or **ASCII** format.
- **Baud Rate:** Supports 2400, 4800, 9600, 19200, 38400, 57600 or 115200.
- **Command Ending:** NULL, CR, LF or CR+LF can be chosen.
- **Command:** Type command in this textbox to be sent.
- **Trigger On:** Type Power On command in this textbox to turn on the third-party device.
- **Trigger Off:** Type Power Off command in this textbox to turn off the third-party device.

7.8 Network Setting

Video	Resolution	Audio	Configuration	CEC	Tags	RS232 Control	Network	Security
-------	------------	-------	---------------	-----	------	---------------	---------	----------

MAC Address: 44-33-4C-C9-35-12

DHCP ☒ Static IP

IP Address:

Subnet Mask:

Gateway:

- Static IP or Dynamic Host Configuration Protocol (DHCP).
- Modify the static IP Address, Subnet Mask, and Gateway.

7.9 Password Setting

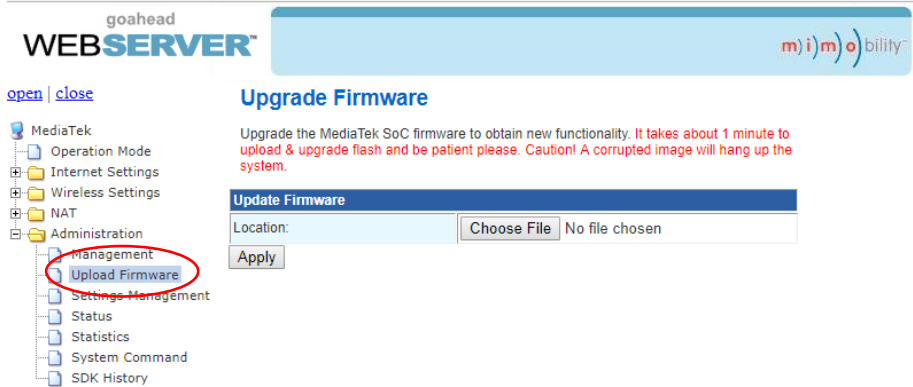
Video	Resolution	Audio	Configuration	CEC	Tags	RS232 Control	Network	Security
<div><div>Credentials</div><div>Password: <input type="text" value="admin"/> <input type="button" value="Confirm"/></div><div>Front Panel Lock</div><div>ON <input checked="" type="checkbox"/> OFF</div></div>								

- Modify the login password.
- Lock or unlock the front panel buttons.

7.10 GUI Upgrade

Please visit at <http://192.168.0.178:100> for GUI online upgrade.

Type the username and password (the same as the GUI log-in setting, modified password will be available only after rebooting) to login the configuration interface. After that, click **Administration** in the source menu to get to **Upload Firmware** as shown below:



Select the desired update file and press **Apply**, it will start upgrading then.

8. RS232 Control

Connect the RS232 port to control device (e.g. PC) with RS232 cable. The switcher can be controlled by sending RS232 commands.

8.1 RS232 Control Software

- **Installation:** Copy the control software file to the control PC.
- **Uninstallation:** Delete all the control software files in corresponding file path.

Basic Settings:

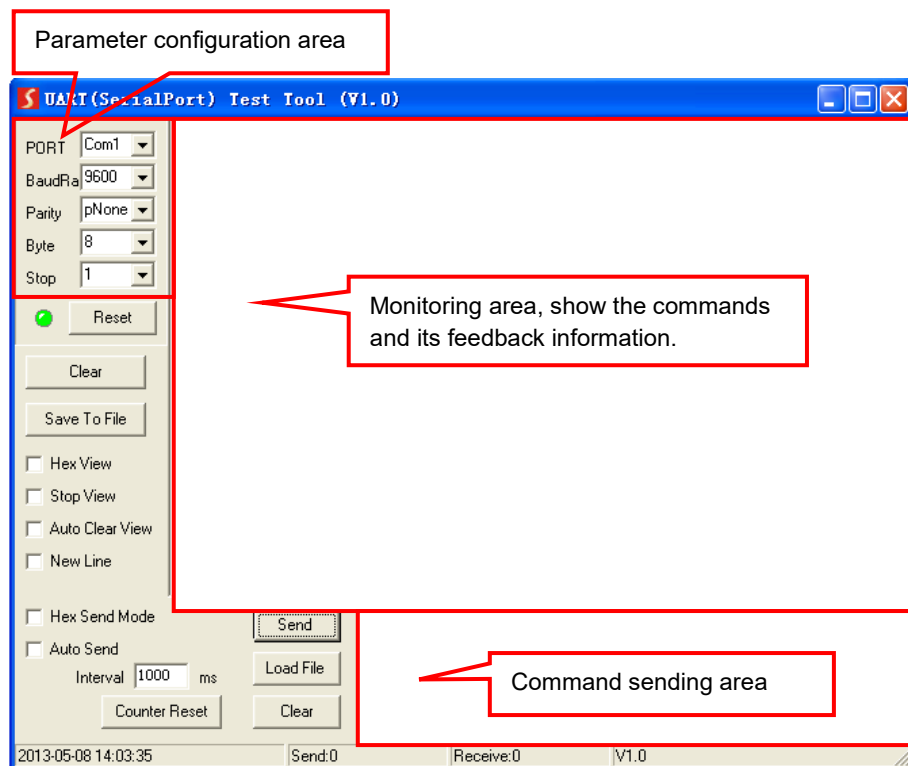
Connect the switcher with all input devices and output devices needed, then to connect it with a PC which is installed with RS232 control software. Double-click the software icon to run this software.

Here take the software **CommWatch.exe** as example:



CommWatch.exe

The main view is shown as below:



Please set the parameters of COM number, bound rate, data bit, stop bit and the parity bit correctly, and then you are able to send command in command sending area.

8.2 RS232 Communication Command

Communication protocol: RS232 Communication Protocol

Baud rate: 9600

Data bit: 8

Stop bit: 1

Parity bit: none

Note:

- In the commands, “[” and “]” are symbols for easy reading and do not need to be typed in actual operation.
- Please remember to end the commands with the ending symbols “.” or “;”.
- Type the command carefully, it is case-sensitive.

8.2.1 Device Control

Command	Description	Feedback Example						
PWON.	Power on system.	PWON						
PWOFF.	Power off system. Turn off HDBaseT power supply.	PWOFF						
STANDBY.	System standby. Press any button to awake.	STANDBY						
/*Type;	Report system model.	SCAM62TS						
/^Version;	Report firmware version.	V1.0.0						
/%Lock;	Lock front panel buttons.	System Locked						
/%Unlock;	Unlock front panel buttons.	System Unlock!						
%9964.	Report IP address.	IP:192.168.0.178						
USBUpdata:[x].	Upgrade the 3458 IC of the port [x].							
	<table><tr><th>X</th><th>Port</th></tr><tr><td>1~6</td><td>Input port</td></tr><tr><td>7~8</td><td>Output port</td></tr></table>		X	Port	1~6	Input port	7~8	Output port
	X		Port					
	1~6		Input port					
7~8	Output port							
%9961.	Report the system locking status.	System UnLock/Lock!						
%9962.	Report the system power status.	PWON/PWOFF						
%0911.	Reset to factory default. Note: The switcher must be restarted after factory reset to ensure signal output.							

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8.2.2 Source Switching

Command	Description	Feedback Example
Demo.	Switch to demo testing mode, switch AV 1>1, 1>2 and so on.	Demo Mode: AV:01->01 AV:01->02 AV:02->01 AV:02->02 AV:03->01 AV:03->02 AV:04->01 AV:04->02 AV:05->01 AV:05->02 AV:06->01 AV:06->02 Normal Mod
Undo.	Cancel the current operation and return to the previous switching status.	Undo Ok!
[x]All.	Switch input [x] to HDMI and HDBT outputs. x=1~6.	Example: 4ALL. Feedback: 4 To All
All#.	Switch all input signal to the corresponding output channel. 1->1, 2->2	All Through.
All\$.	Turn off all channels.	All Closed.
[x]#.	Switch input [x] to output [x]. x=1~2.	1 Through
[x]\$.	Turn off output [x]. x=1~2.	1 Closed.
[x]@.	Turn on output [x]. x=1~2.	01 Open.
All@.	Turn on all outputs.	All Open
[x]V[y].	Switch input [x] to output [y]. x=1~8, y=1~2.	AV: 1-> 1
%9975.	Report the source switching status.	Out 1 2 In 4 4
Status[x].	Report the output [x] status. x=1~2	AV: 5-> 1
Status.	Report the input channel on output channel one by one.	AV:01->01 AV:01->02
%9971.	Report the connection status of all inputs. Y means the corresponding input port is connected to a source device, N means not.	In 01 02 03 04 Connect Y Y N N In 05 06 Connect N N

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Command	Description	Feedback Example						
AutomationON[X].	Enable the auto switching mode for the output [X].	HDMI Automation ON						
	<table><tr><th>X</th><th>Output Port</th></tr><tr><td>1</td><td>HDMI</td></tr><tr><td>2</td><td>HDBT</td></tr></table>		X	Output Port	1	HDMI	2	HDBT
	X	Output Port						
	1	HDMI						
2	HDBT							
	HDBT Automation ON							
AutomationOFF[X].	Disable the auto switching mode for the output [X].	HDMI Automation OFF						
	<table><tr><th>X</th><th>Output Port</th></tr><tr><td>1</td><td>HDMI</td></tr><tr><td>2</td><td>HDBT</td></tr></table>	X	Output Port	1	HDMI	2	HDBT	HDBT Automation OFF
	X	Output Port						
	1	HDMI						
2	HDBT							

8.2.3 Preset Setting

Command	Description	Feedback Example
Save[y].	Store the current switching status to preset [y]. y=0~ 9.	Save To F0
Recall[y].	Recall the preset [y]. y=0~ 9.	Recall From F0
Clear[y].	Clear the preset [y].	Clear F0

8.2.4 Audio Control

Command	Description	Feedback Example
Embedded:[x].	Select external balanced audio (L+R) for input [x]. x=1~2.	HDMI1 Embedded
UnEmbedded:[x].	Select internal audio for input [x]. x=1~2.	HDMI1 UnEmbedded
MIXOUT:[x].	The output [x] audio is mixed with MIX audio.	HDMI1 OUT MIX
UnMIXOUT:[x].	The output [x] audio is not mixed with MIX audio.	HDMI1 OUT UnMIX
SetHDMIVol:xx.	Set the HDMI output audio volume to xx. xx=0~60.	Volume of HDMI: 30.
HDMIVolume+.	Increase the HDMI output audio volume.	Volume of HDMI: 31.
HDMIVolume-.	Decrease the HDMI output audio volume.	Volume of HDMI: 29.
HDMIMute.	Mute the HDMI output audio.	HDMI Mute.
HDMIUnmute.	Unmute the HDMI output audio.	HDMI Unmute.
SetHDBTVol:xx.	Set the HDBT output audio volume to xx. xx=0~60.	Volume of HDBT: 30.
HDBTVolume+.	Increase the HDBT output audio volume.	Volume of HDBT: 31.

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HDBTVolume-.	Decrease the HDBT output audio volume.	Volume of HDBT: 29.
HDBTMute.	Mute the HDBT output audio.	HDBT Mute.
HDBTUnmute.	Unmute the HDBT output audio.	HDBT Unmute.
SetMIXVol:xx.	Set the MIX input audio volume to xx. xx=0~60.	Volume of MIX: 30.
MIXVolume+.	Increase the MIX input audio volume.	Volume of MIX: 31.
MIXVolume-.	Decrease the MIX input audio volume.	Volume of MIX: 29.
MIXMute.	Mute the MIX input audio.	MIX Mute.
MIXUnmute.	Unmute the MIX input audio.	MIX Unmute.
%9941.	Report the audio status.	HDBT Unmute. HDMI Mute. MIX Mute.
%9942.	Report the audio volume.	Volume of HDBT: 9. Volume of HDMI: 30. Volume of MIX: 6.
%9943.	Report the external audio status.	HDMI1 UnEmbedded HDMI2 Embedded

8.2.5 Output Resolution Setting

Command	Description	Feedback Example																						
VRES/X:Y.	Set the output resolution of port [X] to [Y]. 1) X=7/8:	Output HDMI:720p@50Hz																						
	<table><tr><td>X</td><td>Output Port</td></tr><tr><td>7</td><td>HDMI</td></tr><tr><td>8</td><td>HDBT</td></tr></table>		X	Output Port	7	HDMI	8	HDBT																
	X		Output Port																					
	7	HDMI																						
	8	HDBT																						
	2) Y=1~10:																							
	<table><tr><td>Y</td><td>Resolution</td></tr><tr><td>1</td><td>4K@60Hz</td></tr><tr><td>2</td><td>4K@30Hz</td></tr><tr><td>3</td><td>1920X1200@60Hz</td></tr><tr><td>4</td><td>1080P@60Hz</td></tr><tr><td>5</td><td>1080P@50Hz</td></tr><tr><td>6</td><td>1600x1200@60Hz</td></tr><tr><td>7</td><td>1360x768@60Hz</td></tr><tr><td>8</td><td>1024x768@60Hz</td></tr><tr><td>9</td><td>720P@60Hz</td></tr><tr><td>10</td><td>720P@50Hz</td></tr></table>	Y	Resolution	1	4K@60Hz	2	4K@30Hz	3	1920X1200@60Hz	4	1080P@60Hz	5	1080P@50Hz	6	1600x1200@60Hz	7	1360x768@60Hz	8	1024x768@60Hz	9	720P@60Hz	10	720P@50Hz	Output HDBT:720p@50Hz
	Y	Resolution																						
	1	4K@60Hz																						
	2	4K@30Hz																						
	3	1920X1200@60Hz																						
	4	1080P@60Hz																						
	5	1080P@50Hz																						
	6	1600x1200@60Hz																						
	7	1360x768@60Hz																						
	8	1024x768@60Hz																						
	9	720P@60Hz																						
	10	720P@50Hz																						

8.2.6 EDID Management

Command	Description	Feedback Example								
EDID/[x]/[y].	<p>The input [x] invoke built-in EDID [y]. x=1~3, 5.</p> <table><tr><td>y</td><td>EDID</td></tr><tr><td>1</td><td>1080P@60Hz</td></tr><tr><td>2</td><td>4K@30Hz 4:4:4</td></tr><tr><td>3</td><td>4K@60Hz 4:4:4</td></tr></table>	y	EDID	1	1080P@60Hz	2	4K@30Hz 4:4:4	3	4K@60Hz 4:4:4	EDID/4/1
y	EDID									
1	1080P@60Hz									
2	4K@30Hz 4:4:4									
3	4K@60Hz 4:4:4									
EDIDUpgrade[x].	<p>Upgrade the EDID data of the input port [x]. x=1~3, 5.</p> <p>When the command applied, system prompts to upload the EDID file (.bin). Operation will be cancelled in 10 seconds. Please disconnect HDBT connection before sending command to ensure the data can be received successfully.</p>									
EDIDM[x]B[y].	Set the EDID data of output [x] to input [y]. x=1~2, y=1~3, 5.	Example: EDIDM1B1. Feedback: Input 1 EDID Upgrade OK By 01 EXT EDID!								
EDIDMInit.	Reset factory default EDID to all input ports.	All input EDID Set Default 1080P!								
%9945.	Report the EDID data of all ports.	Inport 1 : Edid_2 Inport 2 : Edid_4 Inport 3 : Edid_1 Inport 4 : Edid_3 Inport 6 : Edid_3 Output 1 : Edid_3 Output 2 : Edid_3								

8.2.7 Relay Control

Command	Description	Feedback Example
RelayON[X].	Turn on relay [X], X=1~2.	Relay 1 ON
RelayOFF[X].	Turn off relay [X], X=1~2.	Relay 1 OFF
RelayAutomationCtl:[X], [Y].	Set the auto stop time of relay [X] to Y seconds. X=1~2, Y=0~20.	Relay 1 Turn On, delay 0.0 seconds turn off
ToggleRelay[X].	Toggle relay [X], X=1~2.	

8.2.8 VGA Output Image Adjustment

When VGA source is selected, the below commands can be used to adjust the output picture.

Command	Description	Feedback Example
SetVGAPhase:XX.	Set the phase position to XX. XX=0~100.	SetVGAAutoSync: AutoSync OFF
SetVGABrightness: XX.	Set the brightness to XX. XX=0~100.	SetVGABrightness: 070
SetVGAContrast: XX.	Set the contrast to XX. XX=0~100.	SetVGAContrast: 050
SetVGAColor: XX.	Set the color to XX. XX=0~100.	SetVGAColor: 020
SetVGAAutoSync:X.	X=0, Disable Auto-Sync mode. X=1, Enable Auto-Sync mode.	SetVGAAutoSync: AutoSync OFF/ON
SetVGASharpness:XX.	Set the sharpness to XX. XX=0~100.	SetVGASharpness: 050
SetVGAColorTemp:X.	Auto-adjust the color temperature to X. X=0~3 (Normal/Cool/Warm)	SetVGAColorTemp: COLORTEMP WARM SetVGAColorTemp: COLORTEMP MEDIUM SetVGAColorTemp: COLORTEMP COOL SetVGAColorTemp: COLORTEMP USER
SetVGAAspetRatio:X.	Set the aspect ratio to X. X=0~2 (16:9/4:3/auto)	SetVGAAspetRatio:AspetRatio 16X9 SetVGAAspetRatio:AspetRatio 4X3 SetVGAAspetRatio:AspetRatio Auto

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SetVGAPicMode:X.	Set the image mode to X. X=0~3. (dynamic/standard/mild/user)	SetVGAPicMode: PICTURE SOFT MODE SetVGAPicMode: PICTURE NORMAL MODE SetVGAPicMode: PICTURE VIVID MODE SetVGAPicMode: PICTURE USER MODE
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8.2.9 Switcher Baud Rate Setting

Command	Description	Feedback Example
Baudrate 2400.	Set the RS232 baud rate of switcher to 2400.	Set Local RS232 baudrate is 2400!
Baudrate 4800.	Set the RS232 baud rate of switcher to 4800.	Set Local RS232 baudrate is 4800!
Baudrate 9600.	Set the RS232 baud rate of switcher to 9600.	Set Local RS232 baudrate is 9600!
Baudrate 19200.	Set the RS232 baud rate of switcher to 19200.	Set Local RS232 baudrate is 19200!
Baudrate 38400.	Set the RS232 baud rate of switcher to 38400.	Set Local RS232 baudrate is 38400!
Baudrate 57600.	Set the RS232 baud rate of switcher to 57600.	Set Local RS232 baudrate is 57600!
Baudrate 115200.	Set the RS232 baud rate of switcher to 115200.	Set Local RS232 baudrate is 115200!

8.2.10 CEC Control

If the input sources and displays support CEC, they can be controlled by sending CEC commands to replace IR remote.

Step 1: According to the below command to enable CEC control.

Command	Description	Feedback Example
CECON.	Enable CEC	CEC Turn ON!
CECOFF.	Disable CEC	CEC Turn OFF!

Step 2: According to the below command format to send specific command to control input source or display device.

CEC[I/O][port][command].

- The “[I]” represents the input port. The “[O]” represents the output port.
- The “[port]” represents the port number. The input ports are 01~03, and the output ports are 04~06.

I	Input Port
01	1.HDMI
02	2.HDMI
03	3.HDMI
O	Output Port
04	1.HDMI
05	2.HDMI (Loop)
06	2.HDBT

- The “[command]” represents the specific command from the table below.

✓ **Control the input source:**

Command	Description	Command Example and Feedback
CECI[port]00.	Confirm operation (Enter).	CECI0100.
		[CEC]: blue ray OK.
CECI[port]01.	UP.	CECI0101.
		[CEC]: blue ray up.
CECI[port]02.	DOWN.	CECI0102.
		[CEC]: blue ray down.
CECI[port]03.	LEFT.	CECI0103.
		[CEC]: blue ray left.
CECI[port]05.	RIGHT.	CECI0105.
		[CEC]: blue ray right.
CECI[port]09.	Back to submenu.	CECI0109.
		[CEC]: blue ray menu.
CECI[port]0D.	Exit.	CECI010D.
		[CEC]: blue ray Exit.
CECI[port]41.	Volume up.	CECI0141.
		[CEC]: Source VOL +
CECI[port]42.	Volume down.	CECI0142.
		[CEC]: Source VOL -
CECI[port]44.	Play.	CECI0144.

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		[CEC]: blue ray play.
CECI[port]45.	Stop.	CECI0145.
		[CEC]: blue ray stop.
CECI[port]46.	Pause.	CECI0146.
		[CEC]: blue ray pause.
CECI[port]48.	Rewind	CECI0148.
		[CEC]: blue ray backward.
CECI[port]49.	Fast forward.	CECI0149.
		[CEC]: blue ray forward.
CECI[port]4B.	Forward.	CECI014B.
		[CEC]: blue ray skid forward.
CECI[port]4C.	Backward.	CECI014C.
		[CEC]: blue ray skid backward.
CECI[port]6C.	Power off.	CECI016C.
		[CEC]: Source Power off.
CECI[port]6D.	Power on.	CECI016D.
		[CEC]: Source Power on.

✓ Control the output display:

Command	Description	Command Example and Feedback
CECO[port]34.	Input channel selection.	CECO0634.
		[CEC]: TV input select
CECO[port]41.	Volume up.	CECO0641.
		[CEC]: TV VOL +
CECO[port]42.	Volume down.	CECO0642.
		[CEC]: TV VOL -
CECO[port]43.	Mute	CECO0643.
		[CEC]: TV VOL Mute
CECO[port]36.	Power off.	CECO0636.
		[CEC]: TV Power off
CECO[port]04.	Power on.	CECO0604.
		[CEC]: TV Power on

8.2.11 Third-party Device Control

The switcher supports RS232 pass-through control, the third-party device can be controlled by RS232 command, and the command format as shown below:

Command	Function	Command Example																						
UARTPassThrough:Y.	RS232 mode selection: <ul style="list-style-type: none">Y=0, Local Control: The RS232 port of the switcher is used to connect control device (e.g. PC) to control the switcher.Y=1, HDBT Receiver Pass Through: Establish RS232 pass-through communication between the switcher and HDBaseT receiver (e.g.TPUH610AR). The RS232 port of the switcher can be used to transfer commands to control the third-party device which is connected to the HDBaseT receiver.																							
/+[X]/[B]:*****.	<ul style="list-style-type: none">xxxxxx: ASCII characters.X: Represents the RS232 port. <table><tr><th>X</th><th>RS232 Port</th></tr><tr><td>1</td><td>The RS232 port on the matrix switcher.</td></tr><tr><td>2</td><td>The RS232 port on the far-end HDBaseT receiver.</td></tr></table> <ul style="list-style-type: none">B: Represents the baud rate of third-party device. <table><tr><th>B</th><th>Baud Rate</th></tr><tr><td>1</td><td>2400</td></tr><tr><td>2</td><td>4800</td></tr><tr><td>3</td><td>9600</td></tr><tr><td>4</td><td>19200</td></tr><tr><td>5</td><td>38400</td></tr><tr><td>6</td><td>57600</td></tr><tr><td>7</td><td>115200</td></tr></table>	X	RS232 Port	1	The RS232 port on the matrix switcher.	2	The RS232 port on the far-end HDBaseT receiver.	B	Baud Rate	1	2400	2	4800	3	9600	4	19200	5	38400	6	57600	7	115200	<div>/+3/3:123456.</div> <div>Send the ASCII command “123456” to the third-party device whose baud rate is 9600.</div>
	X	RS232 Port																						
	1	The RS232 port on the matrix switcher.																						
	2	The RS232 port on the far-end HDBaseT receiver.																						
	B	Baud Rate																						
	1	2400																						
	2	4800																						
	3	9600																						
	4	19200																						
	5	38400																						
6	57600																							
7	115200																							

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/#[X]/[B].*****.	<ul style="list-style-type: none">• xxxxxx: HEX characters.• X: Represents the RS232 port.	/#3/3:01 02 03																
	<table><tr><th>X</th><th>RS232 Port</th></tr><tr><td>1</td><td>The RS232 port on the matrix switcher.</td></tr><tr><td>2</td><td>The RS232 port on the far-end HDBaseT receiver.</td></tr></table>	X	RS232 Port	1	The RS232 port on the matrix switcher.	2	The RS232 port on the far-end HDBaseT receiver.											
	X	RS232 Port																
	1	The RS232 port on the matrix switcher.																
	2	The RS232 port on the far-end HDBaseT receiver.																
	<ul style="list-style-type: none">• B: Represents the baud rate of third-party device.																	
	<table><tr><th>B</th><th>Baud Rate</th></tr><tr><td>1</td><td>2400</td></tr><tr><td>2</td><td>4800</td></tr><tr><td>3</td><td>9600</td></tr><tr><td>4</td><td>19200</td></tr><tr><td>5</td><td>38400</td></tr><tr><td>6</td><td>57600</td></tr><tr><td>7</td><td>115200</td></tr></table>	B	Baud Rate	1	2400	2	4800	3	9600	4	19200	5	38400	6	57600	7	115200	
	B	Baud Rate																
	1	2400																
	2	4800																
3	9600																	
4	19200																	
5	38400																	
6	57600																	
7	115200																	
	Send the HEX command “123456” to the third-party device whose baud rate is 9600.																	

8.2.12 Trigger Feedback Command Setting

Command	Function	Command Example
/+[Y]/[B]:*****.	<ul style="list-style-type: none"> xxxxxx: Feedback command (ASCII characters). Y: Represents the RS232 port. <ol style="list-style-type: none"> Y=A: When power on system, receive the feedback command from the RS232 port of switcher. Y=B: When power on system, receive the feedback command from the RS232 port of HDBaseT receiver. Y=a: When power off system, receive the feedback command from the RS232 port of switcher. Y=b: When power off system, receive the feedback command from the RS232 port of HDBaseT receiver. 	/+A/3:Play ON 123.
		When power on system, receive the feedback command "Play ON 123." from the RS232 port of switcher.



6x2 HDMI 2.0 Seamless Matrix Switcher

	<ul style="list-style-type: none">● B: Represents the baud rate of third-party device. <table><tr><th>B</th><th>Baud Rate</th></tr><tr><td>1</td><td>2400</td></tr><tr><td>2</td><td>4800</td></tr><tr><td>3</td><td>9600</td></tr><tr><td>4</td><td>19200</td></tr><tr><td>5</td><td>38400</td></tr><tr><td>6</td><td>57600</td></tr><tr><td>7</td><td>115200</td></tr></table>	B	Baud Rate	1	2400	2	4800	3	9600	4	19200	5	38400	6	57600	7	115200	
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5	38400																	
6	57600																	
7	115200																	
%9951.	Report the feedback command which is sent by the RS232 port of the switcher while power on system.	Port 1: D_ON when PWON																
%9952.	Report the feedback command which is sent by the RS232 port of the far-end HDBaseT receiver while power on system.	Port 2: RX-ON when PWON																
%9931.	Report the feedback command which is sent by the RS232 port of the switcher while power off system.																	
%9932.	Report the feedback command which is sent by the RS232 port of the far-end HDBaseT receiver while power off system.																	

9. OSD Control

The SCAM62TS provides a powerful OSD operation menu which contains 3 parts: optional settings, image settings, system settings etc.

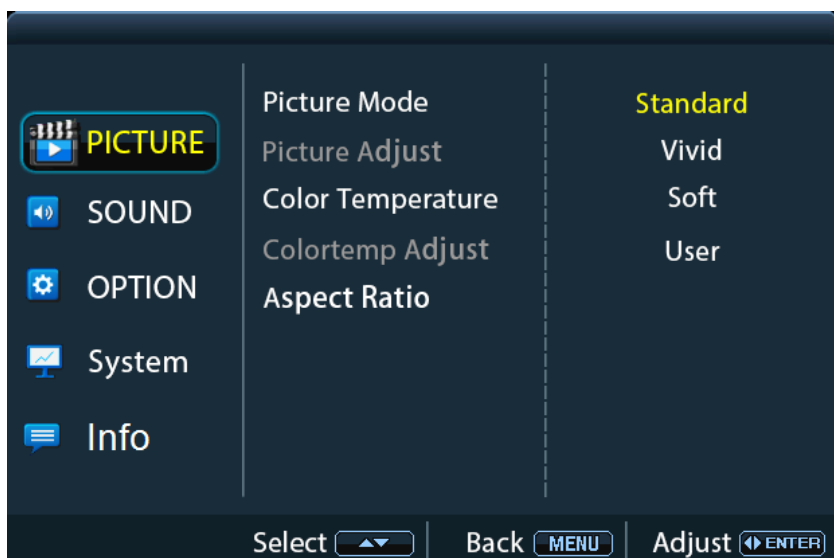
There are two ways to enter OSD menu:

- 1) Press and hold the **MENU/2s** button  at least two seconds on the front panel.
- 2) Press the **MENU** button  on the IR remote.

Operation:

- Press direction buttons on IR Remote or on the front panel to switch between menu options and menu pages.
- Press **OK** on the IR Remote or **ENTER** button on the front panel to confirm the selection.

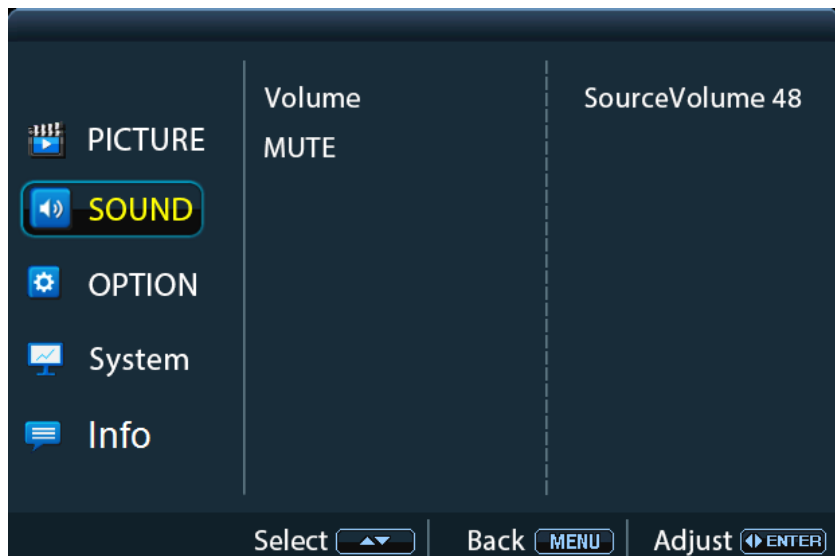
Options include Picture, Sound, Option, System, and Info.



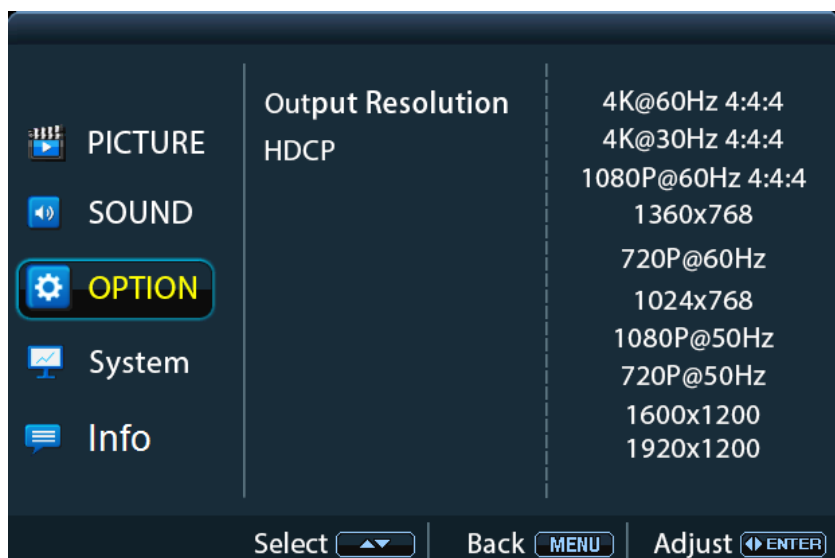
PICTURE MENU

Note: When setting the Picture Mode to **User**, Picture Adjust and Colortemp Adjust

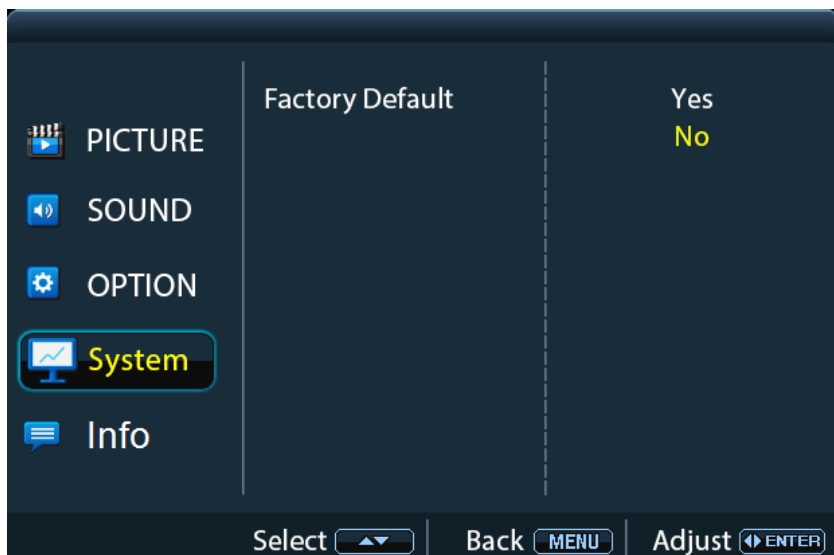
are available.



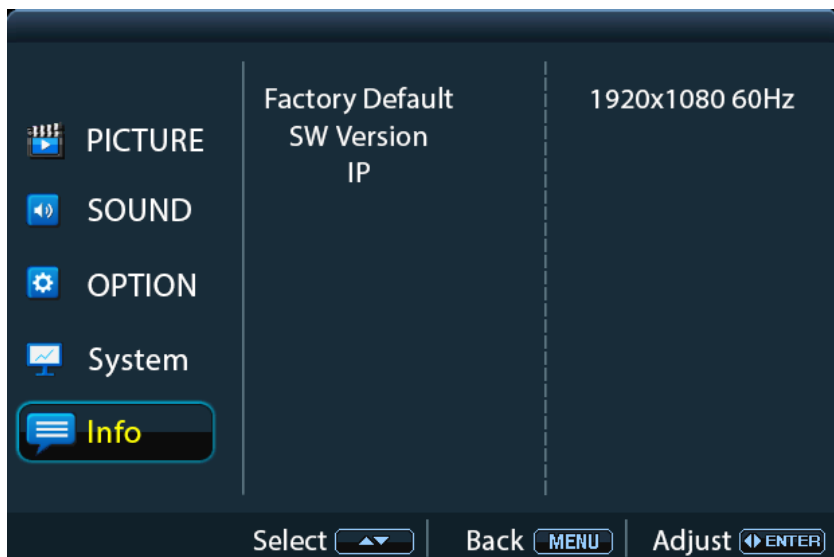
SOUND MENU



OPTION MENU



SYSTEM MENU



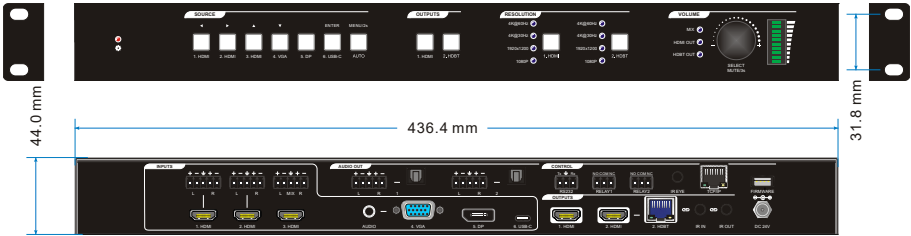
INFO MENU

10. Firmware Upgrade

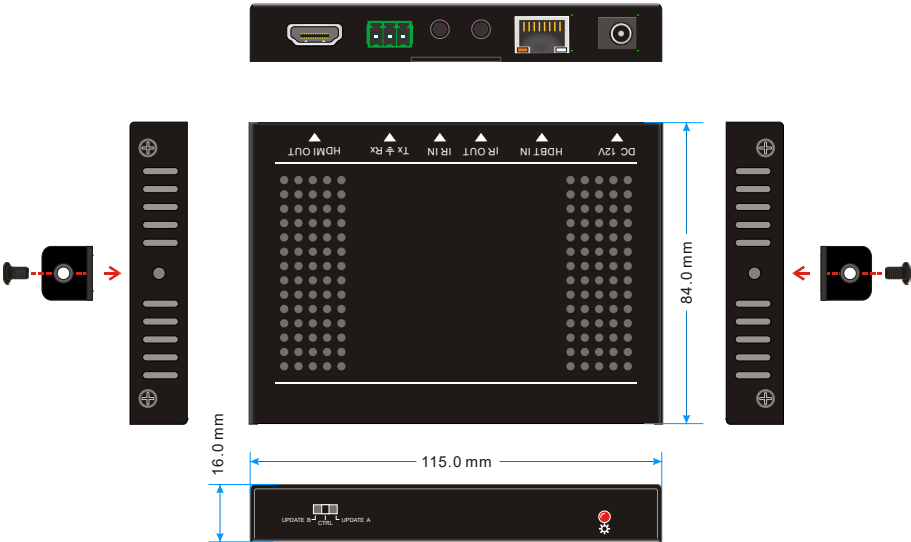
Please follow the steps as below to upgrade firmware by the **FIRMWARE** port on the rear panel:

- 1) Prepare the latest upgrade file (.bin) and rename it as "USERAPP.bin" on PC.
- 2) Power off the switcher, and connect the **FIRMWARE** port of switcher to the PC with USB cable.
- 3) Power on the switcher, and then the PC will automatically detect a U-disk named of "BOOTDISK".
- 4) Double-click the U-disk, a file named of "READY.TXT" would be showed.
- 5) Directly copy the latest upgrade file (.bin) to the "BOOTDISK" U-disk.
- 6) Reopen the U-disk to check the filename "READY.TXT" whether automatically becomes "SUCCESS.TXT", if yes, the firmware was updated successfully, otherwise, the firmware updating is fail, the name of upgrade file (.bin) should be confirm again, and then follow the above steps to update again.
- 7) Remove the USB cable after firmware upgrade.
- 8) After firmware upgrade, the switcher should be restored to factory default by sending command.

11. Panel Drawing



SCAM62TS Matrix Switcher



TPUH610AR HDBaseT Receiver

12. Troubleshooting and Maintenance

Problems	Potential Causes	Solutions
Output image with white noise.	Bad quality of the connecting cable	Try another high quality cable.
	Fail or loose connection	Make sure the connection is good
No output image when switching	No signal at the input / output end	Check with oscilloscope or multimeter if there is any signal at the input/ output end.
	Fail or loose connection	Make sure the connection is good.
	The switcher is broken	Send it to authorized dealer for repairing.
POWER indicator doesn't work or no respond to any operation	Fail connection of power cord.	Make sure the power cord connection is good.
Cannot control the device by control device (e.g. a PC) through RS232 port	Wrong RS232 communication parameters	Type in correct RS232 communication parameters.
	Broken RS232 port	Send it to authorized dealer for checking.

Note: If your problem persists after following the above troubleshooting steps, seek further help from authorized dealer or our technical support.

13. Customer Service

The return of a product to our Customer Service implies the full agreement of the terms and conditions hereinafter. These terms and conditions may be changed without prior notice.

1) Warranty

The limited warranty period of the product is fixed three years.

2) Scope

These terms and conditions of Customer Service apply to the customer service provided for the products or any other items sold by authorized distributor only.

3) Warranty Exclusion

- Warranty expiration.
- Factory applied serial number has been altered or removed from the product.
- Damage, deterioration or malfunction caused by:
 - ✓ Normal wear and tear.
 - ✓ Use of supplies or parts not meeting our specifications.
 - ✓ No certificate or invoice as the proof of warranty.
 - ✓ The product model showed on the warranty card does not match with the model of the product for repairing or had been altered.
 - ✓ Damage caused by force majeure.
 - ✓ Servicing not authorized by distributor.
 - ✓ Any other causes which does not relate to a product defect.
- Shipping fees, installation or labor charges for installation or setup of the product.

4) Documentation

Customer Service will accept defective product(s) in the scope of warranty coverage at the sole condition that the defect has been clearly defined, and upon reception of the documents or copy of invoice, indicating the date of purchase, the type of product, the serial number, and the name of distributor.

Remarks: Please contact your local distributor for further assistance or solutions.



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